

# Shri Shyam Shikshan Sansthan

B-6 Jamunapuri, Murlipura Scheme, Jaipur- 302013 (Raj.).

Email - [ssreengus@gmail.com](mailto:ssreengus@gmail.com)

## **Grievance Redressal Committee**

A Centralized Confidential Students Grievance Redressal Committee has been reconstituted on 30.07.2023 to redress the grievances and complaints of the students.

### **Objectives of Grievance Redressal Committee:**

- To uphold the dignity of the College by ensuring strife free atmosphere in the College through promotion of cordial Student-Student relationship and Student-teacher relationship etc
- To provide responsive, accountable and easily accessible machinery for settlement of grievances and to take measures in the college undertakings to ensure expeditious settlement of grievances of Students in order to maintain a harmonious educational atmosphere in the institute.
- It is to deal with the complex situations in a tactful manner to lessen the condition felt to be oppressive or dissatisfied.
- Encouraging the Students to express their grievances / problems freely and frankly, without any fear of being victimized.
- Advising Students of the College to respect the right and dignity of one another and show utmost restraint and patience whenever any occasion of rift arises.
- Advising all the Students to refrain from inciting Students against other Students, teachers and College administration.
- Advising all staffs to be affectionate to the Students and not behave in a vindictive manner towards any of them for any reason.
- To support, those students who have been deprived of the services offered by the College, for which he/she is entitled.
- To make officials of the College responsive, accountable and courteous in dealing with the students.
- To ensure effective solution to the student's grievances with an impartial and fair approach.

### **Functions of Grievance Redressal Committee**

- The function of the cell is to look into the complaints lodged by any student, and judge its merit. The Grievance cell is also empowered to look into matters of harassment.
- Anyone with a genuine grievance may approach the department members in person, or in consultation with the class in-charge.
- In case the person is unwilling to appear in self, grievances may be dropped in writing at the letterbox/ suggestion box of the Grievance Cell at Administrative Block. Grievances may also be sent through e-mail to the [ssreengus@gmail.com](mailto:ssreengus@gmail.com) in or officer in-charge of Students' Grievance Cell.
- The cases will be attended promptly on receipt of written grievances from the students. The Grievance Cell will act upon those cases which have been forwarded along with the necessary documents.

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- The Grievance Cell will assure that the grievance has been properly solved in a stipulated time limit provided by the cell
- The cell formally will review all cases and will prepare statistical reports about the number of cases received. The cell will give report to the authority about the cases attended to and the number of pending cases, if any, which require direction and guidance from the higher authorities.

## Composition of Grievance Redressal Committee

- The principal shall determine the composition and tenures of the Grievance Redressal Committee is for two years.
- The committee in Mahala Veterinary College may constitute members from teaching section and nonteaching section.
- All grievances referred to the Grievance Redressal committee /Principal/ Director shall be entered in a register to be maintained for the purpose by the Secretary of Grievance Redressal Committee. The number of grievances, settled or pending will be reported to the Principal every month.

SL.NO	Name of the Faculty Designation	Name of the Faculty Designation
1	Dr. R. S. Arya	Chairman
2	Dr. Pranesh Singh Baghel	Member
3	Dr. Anita Kumari Nahara	Member
4	Dr. Mahesh Kumar	Member
5	Dr. Ajit Verma	Member

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## Anti-Ragging Cell

### ANTI RAGGING CELL

**In conformity with Supreme Court judgements and directions, UGC guidelines and State Government Instructions, Mahala Veterinary College, Reengus is following 'Zero-Tolerance policy' towards ragging. Any student of Mahala Veterinary College, Reengus accused and found guilty of ragging, will be severely dealt with, in accordance with the Provisions of the Law.**

Ragging has ruined countless innocent lives and careers. It is now defined as an act that violates or is perceived to violate an individual student's dignity. Ragging is totally banned in the campus and anyone found guilty of ragging and/or helping ragging is liable to be punished as it is criminal offence. Mahala Veterinary College, Reengus ensures strict compliance on the prevention of Ragging in the form.

### Vision

To build a ragging free environment by instilling the principles of democratic values, tolerance, empathy, compassion and sensitivity to that students become responsible citizens

### Mission

To create an atmosphere of discipline by passing a clear message that no act of ragging in college premises.

### Objectives

- To prohibit any conduct by any student or students whether by words spoken or written or by an act which has the effect of teasing, treating or handling with rudeness a fresher or any other student.
- To bring out an awareness among the students about the consequences of ragging.
- To keep a constant eye and vigilance over ragging so as to prevent its occurrence.
- To address any ragging issues immediately and taken action as advised by the committee.
- Anti-Ragging Cell executive meeting will be held at thrice in a year.

### Anti-Ragging Policy

According to the UGC Regulation on Curbing the Menace of Ragging in Higher Institutions, 2009, ragging constitutes one or more of any of the following acts :

- Any conduct by any student or students whether by words spoken or written or by an act which has the effect of teasing, treating or handling with rudeness a fresher or any other student.
- Indulging in rowdy or undisciplined activities by any student or students which causes or is likely to cause annoyance, hardship, physical or psychological harm or to raise fear or apprehension thereof in any fresher or any other student.
- Asking any student to do any act which such student will not in the ordinary course do and which has the effect of causing or generating a sense of shame, or torment or embarrassment so as to adversely affect the physique or psyche of such fresher or any other student.
- Any act by a senior student that prevents, disrupts or disturbs the regular academic activity of any other student or a fresher.

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- Exploiting the services of a fresher or any other student for completing the academic tasks assigned to an individual or a group of students.
- Any act of financial extortion or forceful expenditure burden put on a fresher or any other student by students.
- Any act of physical abuse including all variants of it: sexual abuse, homosexual assaults, stripping, forcing obscene and lewd acts, gestures, causing bodily harm or any other danger to health or person;
- Any act or abuse by spoken words, emails, post, public insults which would also include deriving perverted pleasure, vicarious or sadistic thrill from actively or passively participating in the discomfiture to fresher or any other student.
- Any act of physical or mental abuse (including bullying and exclusion) targeted at another student (fresher or otherwise) on the ground of colour, race, religion, caste, ethnicity, gender (including transgender), sexual orientation, appearance, nationality, regional origins, linguistic identity, place of birth, place of residence or economic background.

## **Punishments**

According to the UGC Regulation on Curbing the Menace of Ragging in Higher Educational Institutions, 2009, depending on the nature and gravity of the guilt established by the Anti-Ragging Squad, those found guilty may be awarded one or more of the following punishments, namely;

- Warning , writing apology letter
- Suspension from attending classes and academic privileges.
- Withholding/ withdrawing scholarship/ fellowship and other benefits.
- Debarring from appearing in any test/ examination or other evaluation process.
- Withholding results.
- Debarring from representing the institution in any regional, national or international meet, tournament, youth festival, etc.
- Suspension/ expulsion from the hostel.
- Cancellation of admission.
- Rustication from the institution for period ranging from one to four semesters.
- Expulsion from the institution and consequent debarring from admission to any other institution for a specified period.

## **Powers and Functions: Anti ragging**

- To uphold and comply with the directions of the Hon'ble Supreme Court and be vigilant on any acts amounting to ragging;
- To publicize to all students and prevalent directives and the actions that can be taken against those indulging in ragging;
- To consider the complaints received from the students and conduct enquiry and submit report to the Anti- Ragging Committee along with punishment recommended for the offenders;
- Oversee the procedure of obtaining undertaking from the students in accordance with the provisions;
- Conduct workshops against ragging menace and orient the students;
- To provide students the information pertaining to contact address and telephone numbers of the person(s) identified to receive complaints/distress calls;
- To offer services of counseling and create awareness to the students;
- To take all necessary measures for prevention of Ragging inside the Campus.

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## Committee members

Sl. No.	Name	Designation	Address	Contact No.
01	Dr. R. S. Arya	Convenor	Asst. Professor	7665002932
02	Dr. Yogesh L Vyas	J.Convenor	Asst. Professor	7665002931
03	Dr. Rabab Saleem	Member	Asst. Professor	7665006145
04	Dr. Suyash Jaiswal	Member	Asst. Professor	7665006150
05	Dr. Vipul Kumar	Member	Asst. Professor	7665006124
06	Dharmpal	Member	Senior Supdt.	7665006154
07	Suresh Kumar	Member	Lab. Assi.	8432126018
08	Sandeep Kumar	Member	Clerck	8432720140
09	Sanajy Kumar	Member		9636868683

## Activities

Conducting an awareness program consequences of ragging on every year 1st week of September.